

*sky***BROADBAND**

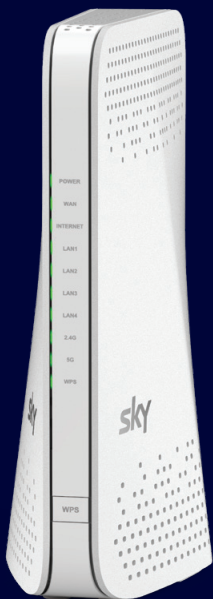
Let's Hook Up Your WiFi

Sky WiFi Router
Quick Start Guide

Get ready for
home WiFi that
was made for
entertainment



What's in the Box



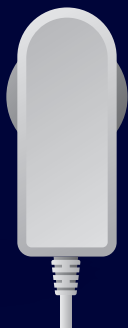
Sky WiFi Router



**1 x Blue
Ethernet Cable**



**1 x Yellow
Ethernet Cable**



**1 x Power
Supply**

Know your Terms

ONT/Fibre Box

This is the box installed by a technician from your Local Fibre Company (like Chorus, Enable, Northpower or UFF). It delivers fibre into your home. We call it the Fibre Box.

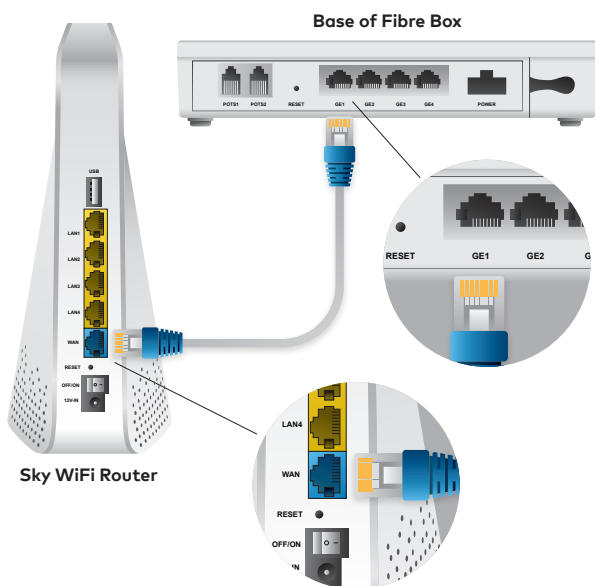
Ethernet Cable

Is just another way of connecting your devices (like TVs or computers) to the router. In your box you have two ethernet cables. One to connect your Sky WiFi Router to the Fibre Box in your home and a spare one to connect a device (like a TV) directly to the Sky WiFi Router.

Step 1

Connect your Sky WiFi Router to your Fibre Box (ONT)

Using the blue ethernet cable, connect one end to the blue port (labelled WAN) on the Sky WiFi Router and the other end to Port 1, or LAN 1 or GE 1 on your Fibre Box.

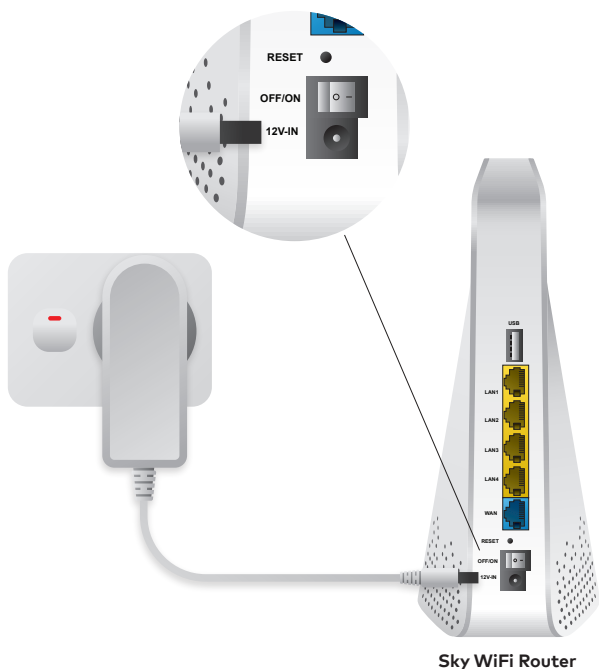


Step 2

Connect your Power

Connect the power cord to the Sky WiFi Router and wall socket. Turn on the power at the wall and on the Sky WiFi Router. It may take a couple of minutes to boot up and connect. Take a break, you've earned it.

Once connected, the WAN and Internet lights will turn solid green.



Step 3

Connect your Devices

Connect your devices e.g. TV, mobile phone, game console or computer to your Sky WiFi Router.

Either



Wireless Connection

Go to the WiFi Settings on each device, connect each device using the network name and password printed on the bottom of your Sky WiFi Router.

Or



Cable Connection

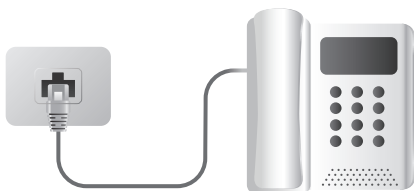
To connect a device using a (ethernet) cable, plug one end of the yellow cable provided into any of the yellow ports on the Sky WiFi Router and the other end into your device (e.g. TV or computer).

Got a landline?

Do you have integrated wiring?*

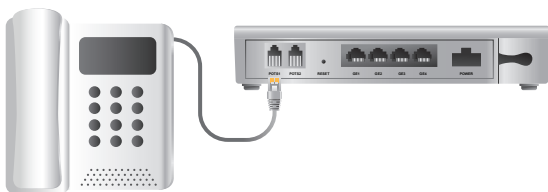
Yes, I have integrated wiring

Find a jackpoint in your home and plug your phone directly into it.



No, I don't have integrated wiring

Plug your phone directly into the Fibre Box's phone port. The port will be labelled POTS1, TEL or TEL1.



*How can I tell if I have integrated wiring?

1. Check if there's a cable connected to the phone port of your Fibre Box.
2. If the cable is plugged into a jackpoint or another device, it means **you do have** integrated wiring.

Need help?

If you're not connected after completing the set up steps, we recommend checking the following:

No lights

Check the power is connected, switched on at the wall and switched on at the back of your Sky WiFi Router.

WAN light off OR Internet light off

- Check that one end of the blue ethernet cable you connected earlier is plugged into the GE1 port on the Fibre Box, and the other to the blue WAN port on your Router.
- Try unplugging and reconnecting the same cable as above, and ensure you hear a click.
- Try turning the Router off, then turning it back on and wait 1 minute or until the internet light is on.

Lights are flickering

This is normal behaviour, it means that your internet is working.

I can't connect to WiFi

Double check the password on the bottom of your Sky WiFi Router has been entered correctly. Passwords are case sensitive.

Looking for more?

- Need to change your network name or password?
- Want to improve the security of your WiFi?
- Want to get the most from your WiFi?

Head to skybroadband.co.nz/help