# Annual Shareholders' Meeting

13 October 2020

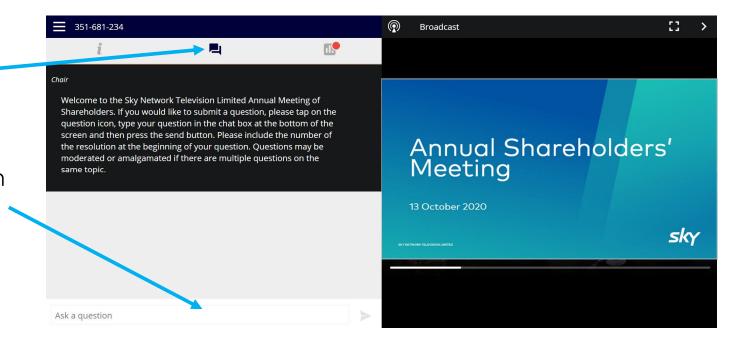


# Asking a question online

 When the Question function is available, the Q&A icon will appear at the top of the screen



- To send in a question, simply click in the 'Ask a question' box, type your question and then press the send arrow
- Your question will be submitted immediately



### Questions

- Questions will be put to the Chair during a dedicated question time
- Questions must be relevant to the meeting and we ask that they be succinct and clear
- As questions can be submitted throughout the meeting, and in the interests of time, we may respectfully choose not to pose a question if it has been covered in the presentations
- Should we be unable to address all questions due to time constraints we will respond to shareholders directly

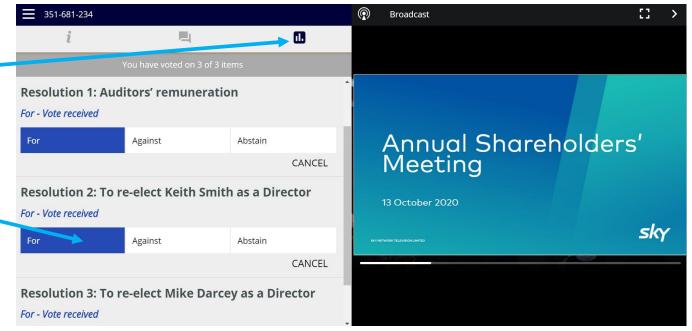


# Voting online

 When the poll is open, voting will be accessible by selecting the voting icon at the top of the screen



- To vote simply click on the option you choose - the selected option will change colour
- There is no submit or send button, your selection is automatically recorded, although it can be changed up until the time voting closes



# Sky's Board of Directors



Philip Bowman
Chair and Independent Director



Martin Stewart
Chief Executive and Director



Joan Withers
Independent Director



Keith Smith
Independent Director



Mike Darcey
Independent Director



Derek Handley
Independent Director



Susan Paterson
Independent Director



Geraldine McBride
Independent Director

# Agenda

- Chair's Address
- Chief Executive's Address
- Formal Business resolutions
- Shareholder Questions







# Chair's Address



# Chief Executive's Address



Sky delivered results in-line with guidance and has entered FY21 in a strong financial position

\$747.6m

#### Revenue

At top end of guidance range

\$164.2m

**EBITDA** 

Within guidance range

\$192.4m

Adjusted EBITDA<sup>1</sup>

\$82.7m

#### Free cash flow

\$157.3m operating cash flow and \$74.6m investing cash flow

\$(156.8m)

Net loss after tax

NPAT excluding the goodwill write-off was \$20.7m, within guidance range

\$41.0m

Adjusted Net profit after tax<sup>1</sup>

And we made good progress in delivering on our refreshed growth strategy



Customer relationships<sup>1</sup> Up 27% from 779,000 in FY19, including a 153% increase in streaming customers

# **♣9** points

Net Promoter Score (NPS) improvement

Through customer-first approach

# Increased focus on Streaming

Acquired and merged Lightbox with Neon; Acquired RugbyPass; Launched Sky Sport Now **121%** 

Improvement in satellite net churn

With gross churn of 13% in FY20 (15% in FY19)

**4**35%

Increase in streaming revenue

Through organic growth and acquisitions

#### Secured key rights

Including SANZAAR Rugby, Netball, Supercars, ICC Cricket, IPL, Commonwealth Games, BBC, ViacomCBS and more

<sup>&</sup>lt;sup>1</sup> 30 June streaming customer numbers were 404k. At 31 August this had reduced to 315k reflecting the changed recognition of former Lightbox customers following the Neon merger, but with minimal revenue impact due to confidential commercial terms in place with Spark until January 2021.

# Sky's growth strategy pillars

#### Satellite



**Strengthen** our significant core business through continued reliable delivery and enhanced value perception

#### Streaming



**Grow** our entertainment and sports streaming business. We are using digital innovation to improve the customer experience and move to a lower-cost model

#### Broadband



**Grow** customer relationships with broadband offers differentiated on quality, service and price

#### RugbyPass



**Develop** and grow an international rugby content business and become the online destination for fans globally

#### Streaming

- Acquired Lightbox and successfully launched new Neon, strengthening position as the leading local supplier in paid entertainment streaming
- Launched Sky Sport Now and delivered double-digit growth each month since the return of live sport in May



#### Satellite

- Significant improvements in satellite customer retention with 13% churn in FY20 (from 15% in FY19) and lower still for direct customers at 11%
- Optus contract renewed with enhanced technical capability, greater contractual flexibility and at a lower cost



#### Broadband

- Successful Sky Broadband trials in staff homes, and soon to be extended to customer group
- Sky Broadband on target for full launch in 2021 to broaden and add value to customer relationships



#### RugbyPass

- Acquisition of RugbyPass in August 2019 expanded reach into global rugby market and offshore revenue pools
- Current uncertainty for international sport has slowed progress in streaming business, but continue to see potential for future growth



# Outlook

While we remain cautious due to the continued uncertainty regarding the ongoing impact of COVID-19, Sky expects to deliver results for the year ending 30 June 2021 as follows:

FY21 Outlook <sup>1</sup>	\$m
Revenue	660 – 700
EBITDA	125 – 140
NPAT <sup>2</sup>	10 - 20
Capex	45 - 55

<sup>&</sup>lt;sup>16</sup> <sup>1</sup> Subject to no adverse change in operating conditions, including future economic impacts flowing from COVID-19.

<sup>&</sup>lt;sup>2</sup> NPAT presented is prior to any non-cash adjustments

# Formal Business



# Resolution 1

#### Auditor's remuneration

That the Board be authorised to fix the auditor's remuneration for the ensuing year

# Resolution 2

#### Director re-election

That Keith Smith, who was appointed by the Board on 21 April 2020 and retires at the Annual Meeting, be reelected as a director of the Company.

## Resolution 3

#### Director re-election

That Mike Darcey, who retires at the Annual Meeting and is eligible for re-election, be re-elected as a director of the Company.

# Shareholder Questions



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